

# Immigrant Settlement Agencies

## Abbotsford

### Abbotsford Community Services

2420 Montrose Street  
Abbotsford, B.C. V2S 3S9  
Tel: 604 859-7681  
Fax: 604 859-6334  
E-mail: [abbycs@paralynx.com](mailto:abbycs@paralynx.com)

### **School District 34**

SWIS Office: 604 853-7640

## Burnaby

### Immigrant Services Society of B.C. – Burnaby Office

#207 – 7355 Canada Way  
Burnaby, B.C. V3N 4Z6  
Tel: 604 395-8000  
Fax: 604 395-8003  
E-mail: [settlement@issbc.org](mailto:settlement@issbc.org)

### MOSAIC – Kingsway Office

7297 Kingsway  
Burnaby, B.C. V5E 1G5  
Tel: 604 636-4712  
Fax: 604 636-4743  
E-mail: [settlement@mosaicbc.com](mailto:settlement@mosaicbc.com)

### MOSAIC – CCM of Canada Office

4533 Kingsborough  
Burnaby, B.C. V5H 4V3  
Tel: 604 877-8606  
Fax: 604 877-8678  
E-mail: [settlement@mosaicbc.com](mailto:settlement@mosaicbc.com)

### S.U.C.C.E.S.S. – Burnaby Office

#118 - 5021 Kingsway  
Burnaby, B.C. V5H 4A5  
Tel: 604 430-1899  
Tel: 604 430-4199 (Chinese)  
Tel: 604 430-4199 (Korean)

Fax: 604 438-9100  
E-mail: [settlement@mosaicbc.com](mailto:settlement@mosaicbc.com)

**School District 41**  
SWIS Office: 604 664-7230

## **Campbell River**

### **Campbell River and Area Multicultural and Immigrant Services Association**

A114 – 740 Robron Road  
Campbell River, B.C., V9W 6J7  
Tel: 250 830-0171  
Fax: 250 830-1010  
E-mail: [info@crmisa.ca](mailto:info@crmisa.ca)

## **Chilliwack**

### **Chilliwack Community Services**

45938 Wellington Avenue  
Chilliwack, B.C. V2P 2C7  
Tel: 604 792-4267  
Fax: 604 824-1123  
E-mail: [ccsinfo@comserv.bc.ca](mailto:ccsinfo@comserv.bc.ca)

**School District 33**  
SWIS Office: 604 792-1321

## **Coquitlam**

### **Immigrant Services Society of B.C. – Lincoln Centre Office**

#136 – 3030 Lincoln Avenue  
Coquitlam, B.C. V3B 6B4  
Tel: 778 284-7026  
Fax: 604 942-1730  
E-mail: [elsa.tricities@issbc.org](mailto:elsa.tricities@issbc.org)

### **S.U.C.C.E.S.S. – Pinetree Way Office**

2058 Henderson Place,  
1163 Pinetree Way  
Coquitlam, B.C. V3B 8A9  
Tel: 604 468-6000  
Fax: 604 464-6830  
E-mail: [settlement@success.bc.ca](mailto:settlement@success.bc.ca)

### **S.U.C.C.E.S.S. – North Road Office**

435B North Road  
Coquitlam, B.C. V3K 3V9  
Tel: 604 936-5900  
Fax: 604 936-7280  
E-mail: [settlement@success.bc.ca](mailto:settlement@success.bc.ca)

### **School District 43**

SWIS Office: 604 939-9201

## **Courtenay**

### **Immigrant Settlement Office** (Comox Valley Adult Literacy and Learning Society – Adult Learning Centre)

407 5th Street  
Courtenay, B.C. V9N 1J7  
Tel: 250 338-5583  
E-mail: [smio@shaw.ca](mailto:smio@shaw.ca)

## **Cranbrook**

### **Community Connections Society of Southeast B.C.**

32 – 13th Avenue South  
Cranbrook, B.C. V1C 2V3  
Tel: 250 426-2943 or 250 426-2976  
Fax: 250 426-2978  
E-mail: [gnoble-cwrs@shaw.ca](mailto:gnoble-cwrs@shaw.ca)

## **Delta**

### **School District 37**

SWIS Office: 604 946-4106

## **Duncan**

### **Cowichan Valley Intercultural and Immigration Aid Society**

#101 – 255 Ingram Street  
Duncan, B.C. V96 1P3  
Tel: 250 748-3112  
Fax: 250 748-1335

## **Fort St. John**

### **S.U.C.C.E.S.S – Fort St. John Office**

(Located at Employment Connections)

#114 - 9907 99th Avenue

Fort St. John, B.C. V1J 1V1

Tel: 250 785-5323

Fax: 250 785-5687

E-mail: [ettlement@success.bc.ca](mailto:ettlement@success.bc.ca)

### **Peace River North – School District 60**

SWIS Office: 250 262-6000

## **Kamloops**

### **Kamloops-Cariboo Regional Immigrant Society**

109 Victoria Street

Kamloops, B.C. V2C 1Z4

Tel: 250 372-0855

Fax: 250 372-1532

E-mail: [kis@telus.net](mailto:kis@telus.net)

## **Kelowna**

### **Kelowna Community Resources Society**

#120 – 1735 Dolphin Avenue

Kelowna, B.C. V1Y 8A6

Tel: 250 763-8008

Fax: 250 763-7608

### **School District 23**

SWIS Office: 250 860-8888

## **Langley**

### **Langley Community Services Society**

#5339 – 207th Street

Langley, B.C. V3A 2E6

Tel: (Main) 604 534-7921 or

(Immigration Direct Line) 604 534-7810

Fax: (Main) 604 534-3110 or

(Immigration Direct Fax) 604 532-2461

E-mail: [info@lcsc.ca](mailto:info@lcsc.ca)

### **School District 35**

SWIS Office: 604 534-7891

## Maple Ridge

### The Family Education and Support Centre

22554 Lougheed Hwy  
Maple Ridge, B.C. V2X 2V1  
Tel: 604 467-6055  
Fax: 604 467-5668  
E-mail: [familyed@telus.net](mailto:familyed@telus.net)

### **School District 42**

SWIS Office: 604 463-4200

## Mission

### Mission Community Services Society

33179 2nd Avenue  
Mission, B.C. V2V 1J9  
Tel: 604 826-3634  
Fax: 604 820-0634

### **School District 75**

SWIS Office: 604 826-6286

## Nanaimo

### Central Vancouver Island Multicultural Society

285 Prideaux Street  
Nanaimo, B.C. V9R 2N2  
Tel: 250 753-6911  
Fax: 250 753-4250  
E-mail: [admin@cvims.org](mailto:admin@cvims.org)

### **School District 68**

SWIS Office: 250 754-5521

## New Westminister

### Immigrant Services Society of B.C. – New Westminister Office

New Westminister, B.C. V3L 3A7  
Tel: 604 525-9144  
Fax: 604 524-9455  
E-mail: [settlement@issbc.org](mailto:settlement@issbc.org)

### **MOSAIC – Fraserside Community Services Office**

519 7th Street  
New Westminster, B.C. V3M 6A7  
Tel: 604 522-3722  
Fax: 604 522-4031  
E-mail: [settlement@mosaicbc.com](mailto:settlement@mosaicbc.com)

#### **School District 40**

SWIS Office: 604 517-6227

## **North Vancouver**

### **North Shore Multicultural Society**

#207 - 123 East 15th Street  
North Vancouver, B.C. V7L 2P7  
Tel: 604 988-2931  
Toll-free: 1 866 907-5404  
Fax: 604 988-2960  
E-mail: [office@nsms.ca](mailto:office@nsms.ca)

#### **School District 44**

SWIS Office: 604 903-3368

## **Parksville**

### **Central Vancouver Island Multicultural Society – Parksville Office**

197 Harrison Avenue  
Parksville, B.C.  
Tel: 250 586-1122  
Fax: 250 586-1566  
E-mail: [parksville@cvims.org](mailto:parksville@cvims.org)  
\* Please phone ahead to book an appointment

## **Penticton**

### **South Okanagan Immigrant & Community Services**

(also known as Penticton and District Multicultural Society)

508 Main Street  
Penticton, B.C. V2A 5J7  
Tel: 250 492-6299  
Fax: 250 490-4684  
E-mail: [admin.pdms@shaw.ca](mailto:admin.pdms@shaw.ca)

## **Port Moody**

### **Immigrant Services Society of B.C. – Clarke Street Office**

2615 Clarke Street  
Port Moody, B.C. V3H 1Z4  
Tel: 604 936-3900  
Fax: 604 936-3955  
E-mail: [settlement@issbc.org](mailto:settlement@issbc.org)

## **Prince George**

### **Immigrant and Multicultural Services Society of Prince George**

1633 Victoria Street (Redwood Square)  
Prince George, B.C. V2L 2L4  
Tel: 250 562-2900  
Fax: 250 563-4852 E-mail: [imss.pg@shawcable.com](mailto:imss.pg@shawcable.com)

### **School District 57**

SWIS Office: 250 561-6800

## **Richmond**

### **CHIMO Crisis Services**

#120 – 7000 Minoru Boulevard  
Richmond, B.C. V6Y 3Z5  
Tel: 604 279-7077  
Fax: 604 279-7075  
E-mail: [chimo@chimocrisis.com](mailto:chimo@chimocrisis.com)

### **Richmond Multicultural Concerns Society**

#210 – 7000 Minoru Boulevard  
Richmond, B.C. V6Y 3Z5  
Tel: 604 279-7160  
Fax: 604 279-7168

### **S.U.C.C.E.S.S. – Richmond Office**

The Richmond Caring Place  
#220 – 7000 Minoru Boulevard  
Richmond, B.C. V6Y 3Z5  
Tel: 604 279-7180  
Fax: 604 279-7188  
E-mail: [settlement@success.bc.ca](mailto:settlement@success.bc.ca)

### **School District 38**

SWIS Office: 604 668-6596

## **Surrey**

**DIVERSEcity Community Resources Society**

#1107 – 7330 137th Street  
Surrey, B.C. V3W 1A3  
Tel: 604 597-0205  
Fax: 604 597-4299  
E-mail: [info@dcrs.ca](mailto:info@dcrs.ca)

**OPTIONS: Services to Communities Society**

#103 – 6844 King George Highway  
Surrey, B.C. V3W 4Z9  
Tel: 604 572-4060 or 604 596-4357  
Fax: 604 501-6855  
E-mail: <mailto:connie.hong@options.bc.ca>

**Progressive Intercultural Community Services Society – Surrey Office**

#211 – 8556 120th Street  
Surrey, B.C. V3W 3N5  
Tel: 604 596-7525  
Fax: 604 596-7988  
E-mail: [pics@pics.bc.ca](mailto:pics@pics.bc.ca)

**S.U.C.C.E.S.S. – Surrey Office**

#206 – 10090 152nd Street  
Surrey, B.C. V3R 8X8  
Tel: 604 588-6869  
Fax: 604 588-6823  
E-mail: [settlement@success.bc.ca](mailto:settlement@success.bc.ca)

**School District 36**

SWIS Office: 604 543-3060

## **Vancouver**

**Collingwood Neighbourhood House**

5288 Joyce Street  
Vancouver, B.C. V5R 6C9  
Tel: 604 435-0323

**Immigrant Services Society of B.C. – Drake Street Office**

530 Drake Street  
Vancouver, B.C. V6B 2H3  
Tel: 604 684-7498  
Fax: 604 684-5683  
E-mail: [settlement@issbc.org](mailto:settlement@issbc.org)

**Settlement Orientation Services (SOS)**

#403 – 411 Dunsmuir Street  
Vancouver, B.C. V6B 1X4  
Tel: 778 328-8888  
Fax: 604 873-6620  
\*Refugee claimants only

**Immigrant Services Society of B.C. – Terminal Avenue Office**

#501 - 333 Terminal Avenue  
Vancouver, B.C. V6A 2L7  
Phone: 604 684-2561  
Fax: 604 684-2266  
E-mail: [iss@issbc.org](mailto:iss@issbc.org)

**Kiwassa Neighbourhood House**

2425 Oxford Street  
Vancouver, B.C. V5K 1M7  
Tel: 604 254-5401

**Little Mountain Neighbourhood House**

3981 Main Street  
Vancouver, B.C. V5V 3P3  
Tel: 604 879-7104  
E-mail: [info@lmnhs.bc.ca](mailto:info@lmnhs.bc.ca)

**MOSAIC – Grant Street Office**

2nd Floor – 1720 Grant Street  
Vancouver, B.C. V5L 2Y7  
Tel: 604 254-9626  
Fax: 604 254-3932  
E-mail: [settlement@mosaicbc.com](mailto:settlement@mosaicbc.com)

**Multicultural Helping House Society**

4802 Fraser Street  
Vancouver, B.C. V5V 4H4  
Tel: 604 879-3277  
Fax: 604 879-3327  
E-mail: [info@helpinghouse.org](mailto:info@helpinghouse.org)

**Progressive Intercultural Community Services Society – Vancouver Office**

#102 - 8159 Main Street  
Vancouver, B.C. V5X 3L2  
Tel: 778 371-8552  
Fax: 604 324-7702  
E-mail: [pics@pics.bc.ca](mailto:pics@pics.bc.ca)

**S.U.C.C.E.S.S. – Granville Street Office**

#300 – 8268 Granville Street  
Vancouver, B.C. V6P 4Z4  
Tel: 604 323-0901  
Fax: 604 323-0902  
E-mail: [settlement@success.bc.ca](mailto:settlement@success.bc.ca)

**S.U.C.C.E.S.S. – Fraser Street Office**

5834 Fraser Street  
Vancouver, B.C. V5W 2Z5  
Tel: (Main) 604 324-1900  
(Chinese) 604 324-8300 ext 107 and 105  
(Punjabi, Hindi) 604 324-8300 ext 106  
Fax: 604 324-2536  
E-mail: [settlement@success.bc.ca](mailto:settlement@success.bc.ca)

**S.U.C.C.E.S.S. – Pender Street Office**

28 West Pender Street  
Vancouver, B.C. V6B 1R6  
Tel: 604 684-1628  
Fax: 604 408-7236  
E-mail: [settlement@success.bc.ca](mailto:settlement@success.bc.ca)

**South Vancouver Neighbourhood House**

6470 Victoria Drive  
Vancouver, B.C. V5P 3X7  
Tel: 604 324-6212  
Fax: 604 324-6116

**Vancouver – School District 39**

SWIS Office: 604 713-5698

**West Vancouver – School District 45**

SWIS Office: 604 981-1000

## **Vernon**

**Vernon and District Immigrant Services Society**

#100 – 3003 30th Street  
Vernon, B.C. V1T 9J5  
Tel: 250 542-4177  
Fax: 250 542-6554  
E-mail: [inforvernon@vdiss.com](mailto:inforvernon@vdiss.com)

## **Victoria**

**Inter-Cultural Association of Greater Victoria**

930 Balmoral Road  
Victoria, B.C. V8T 1A8  
Tel: 250 388-4728  
Fax: 250 386-4395

**Victoria Immigrant and Refugee Centre Society**

3rd Floor – 637 Bay Street  
Victoria, B.C. V8T 5L2  
Tel: 250 361-9433  
Fax: 250 361-1914  
E-mail: [info@vircs.bc.ca](mailto:info@vircs.bc.ca)

**School District 61**

SWIS Office: 250 475-4189

## **French-speaking Immigrants**

French-speaking immigrants can receive information on settlement services and community support by contacting:

**Connection Centre for Francophone Immigrants (CCFI) / Agence Francophone pour l'Accueil des Immigrants (AFAI)**

1551 West 7th Avenue  
Vancouver, B.C. V6J 1S1  
Tel: 604 630-0316  
Toll Free: 1 877 492-2780  
Fax: 604 630-0317  
E-mail: [info@vivreencolombiebritannique.ca](mailto:info@vivreencolombiebritannique.ca)

**Conseil Scolaire Francophone – School District 93**

SWIS Office: 604 214-2631