

ONLINE APPLICATION TRACKING SYSTEM

Project Synopsis

Time: 3-6 months

Complexity: Low

Cost: \$10,000 - \$25,000

This project creates an online application tracking system for internationally-trained workers (ITWs) to view the progress of their application in a regulated profession.

PROJECT DESCRIPTION

For those ITWs applying to a regulated occupation, there are occasional delays in the application process stemming from the delivery times of application forms or materials. This project creates an online portal for ITWs to track the status of their applications and allows the applicant to respond to issues in a timelier manner. Immediately after their applications are assessed, ITWs may be alerted, and may move forward in the application process more efficiently.

KEY OUTCOMES

- ITWs no longer wait to hear from the regulator about the status of their application, and can move through the application process quickly.
- Regulators do not have to engage in a long correspondence with the applicant, saving time and resources.
- ITWs become certified faster, and practice in regulated occupations earlier.

KEY CONSIDERATIONS

- Once the applicant submits a completed application, a letter of acknowledgement of receipt of the application is sent with a short description of the online tracking system, along with their username and password to access the system.
- The applicant is able to assess the pieces of information that are still missing and can take steps to ensure the missing information is forwarded to the regulator.

PROJECT COMPONENT

- Development and implementation of the online tracking system that aims to improve communication with applicants.

